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Tools and Strategies for PARTICIPATORY COMMUNICATION Roberta VILLA (ZADIG) Participatory governance and science education

> The ASSET FINAL EVENT Rome, 30-31.10.2017



co-funded by the EU. GA: 612236



IS COMMUNICATION A SCIENCE?

EVIDENCE BASED MEDICINE

EVIDENCE BASED COMMUNICATION



Action plan on Science in Society related issues in Epidemics and Total pandemics



INFORMATION



EDUCATION

COMMUNICATION



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COMMUNICATION



ONE SIMPLE RULE

LISTEN AS MUCH AS YOU TALK



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PARTICIPATORY COMMUNICATION

- guarantees **full involvement** of participants
- provides them with **communication channels**
- enables them to participate freely and equally in dialogue and debate.





PARTICIPATORY COMMUNICATION

- Approach based on **DIALOGUE**
- which allows SHARING of information, perceptions and opinions among stakeholders
- to facilitate their **EMPOWERMENT**;
- not just the exchange of information and experiences, but exploration and generation of new knowledge
- aimed at addressing situations that need to be improved.

World Bank, 2009



Patients and Public Involvement (PPI)

- Research being carried out **'with' or 'by'** members of the public rather than 'to', 'about' or 'for' them.
- Within RRI, Responsible Research and Innovation



SEE ASSET D3.2 ROADMAP TO OPEN AND RESPONSIBLE RESEARCH AND INNOVATION IN PANDEMICS





SOME RECOMMENDATIONS

- Participation of patients should be considered in the overall process of research to provide experiential knowledge that can improve the quality, relevance and validity of the research process
- Minimum of two patient research partners
- Definition of the expected contribution
- Consider communication skills and motivation
- PI must facilitate and encourage the participation of patient partners and consider their specific needs
- PI must insure appropriate information and training
- Contribution of patients should be officially recognized.

By The European League Against Rheumatism





INVOLVE, UK

(by National Institute for Health Research)

Patients and/or public have an active role in identifying priorities, members of advisory or steering groups, ..

What is PI?

involvement

engagement

Researchers describe their results to lay people (science festival, open day,...)

participation

People have research done on or to them





TOOLS OF INVOLVEMENT

- Deliberative democracy
- Citizen science (i.e. gathering data, videogames, ecc...)
- Patient Associations in Editorial Committee of BMJ
- Preparing Professionals for Partnership with the Public (4Ps)
- EUPATI Academy of patients
- EURORDIS
- RARECONNECT





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EURORDIS SURVEY 2009

- Of the 309 patient organizations that responded
- 37% had **funded** research in the last 5 years;
- 76% created links patients, researchers and doctors;
- 57% **found patients** for clinical trials;
- 49% gave CT participants info and counselling;
- 48% assisted in the design of research projects and clinical trials (45%) by highlighting patients' needs and expectations
- 28% were involved in promoting the collection of biological samples (28%).





WHAT ABOUT INFECTIOUS DISEASES?

- Acute
- Sudden Outbreaks
- No Patients' Associations
- Spread
- Societal impact







LESSONS LEARNT BY H1N1

- "...in the past the main challenge was in dealing with the perception and communication of risks.
- In future, we need to develop ways of better **involving** the scientific community and civil society.
- The aim must be that risk is properly understood and **trust** maintained".

ECDC The 2009 A(H1N1) pandemic in Eu A review of the experience



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WHY do we need a «PARTICIPATORY» COMMUNICATION?

Spread of infectious diseases often depends on people's behaviour People's behaviour depends on their beliefs, attitudes, habits, values, fears

A top-down information that does not take this into account can be ineffective





WHO ARE THE «STAKEHOLDERS»?



TELL ME PROJECT FRAMEWORK MODEL BY THE UNIVERSITY OF HAIF





GOOBBLEDYGOOK?







"In the next influenza pandemic, be it now or in the future, be the virus mild or virulent, the single most important weapon against the disease will be a **vaccine**.

The second most important will be (PARTICIPATORY) communication."

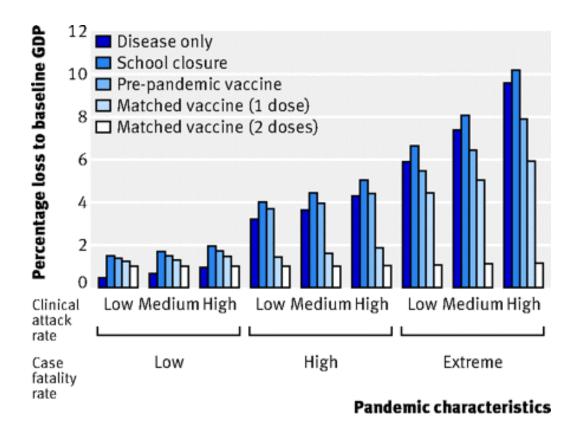
John Barry. The Great Influenza in Nature, 2009







Big societal issues







QUARANTINE









- Bush-meat
- Contact with patients
- Burial practices



- Suspect towards government
- Suspect towards western people

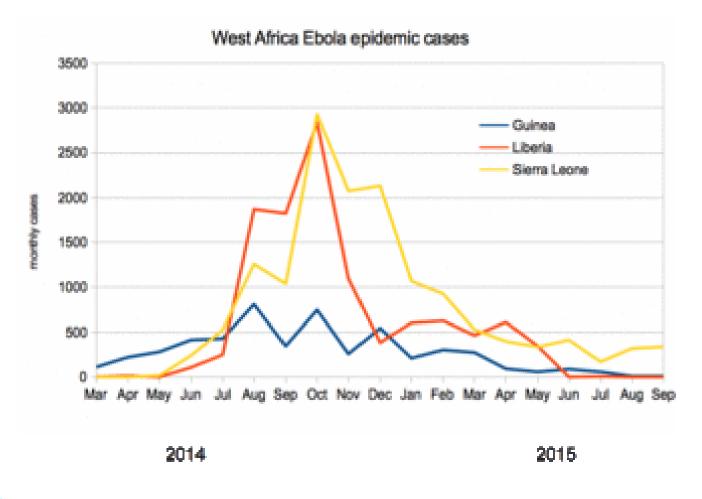






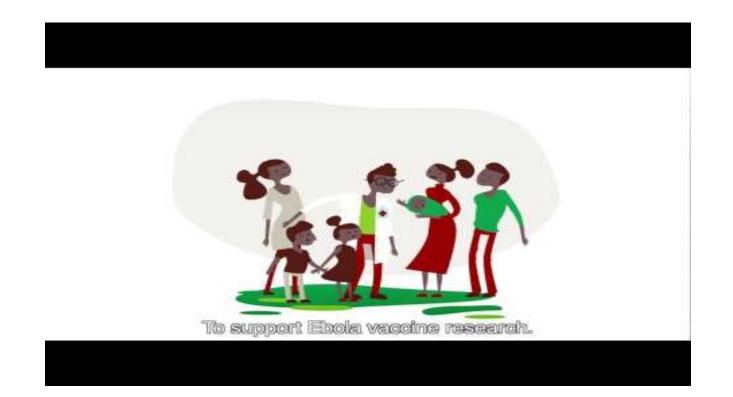


EBOLA IN WEST AFRICA









https://www.youtube.com/watch?v=hzb4LtTZ2Bg#action=share





Participatory communication can save lives!





THANK YOU! Roberta Villa, ZADIG

